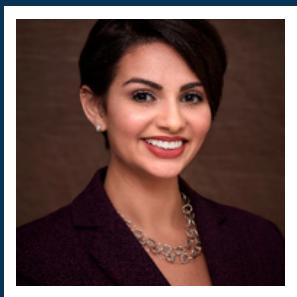




# EVERGREEN & OREGON CMAA PRESENT



Onboard to Excellence with Mandy Long

Tips for *Onboarding to Enhance Engagement & Retention*

Friday, June 25, 2021 | 8:30am - 9:30am on Zoom

[Register for the Zoom](#) | Complimentary for Chapter Members & their Staff

Mandy Long is the founder of Excellence Innovators, LLC, a South Florida based consulting firm offering forward-thinking management and talent solutions. Her focus is people-first leadership with an emphasis on operational excellence through talent engagement. A strategic visionary, Mandy is committed to innovating the club industry. Mandy also serves as the Director of Operational Excellence at The Club at Ibis, an award-winning private club in West Palm Beach, Florida. Her unique role with Ibis focuses on workplace culture management strategies by aligning the member experience with the employee experience.

During this session, we'll discuss the most common causes of early turnover and how to mitigate them through effective onboarding strategies. We will identify best practices for implementing an in-depth onboarding program aligned with your Club's culture and specific goals, and we will develop systems to reignite existing staff engagement levels through a re-orientation program.



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